



GRETHEL MADALÍ GALDÁMEZ ROSALES

DEGREE IN COMPUTER SCIENCE, POSTGRADUATE IN
FINANCE, SCRUM PROFESSIONAL SFPC™, GOOGLE
CLOUD DIGITAL LEADER CERTIFICATION

CONTACT INFO

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AREAS OF EXPERTISE

- Scrum Agile Methodology
- Project Management PMI
- Agile Project Management
- Software Development Lifecycle (SDLC)
- Requirements Engineering
- Power Apps
- Object Oriented Programming
- ASP .NET
- Database administration
- Business Intelligence
- Sprint MVC Framework
- Web Services Integration
- Continuous Delivery
- REST API Integration
- Apache Maven
- Software Tests (JUnit, Mockito)
- Kanban Boards
- SOLID
- SOAP
- Design Patterns
- Version Control Systems
- Working with Remote Teams
- Advanced Microsoft Office
- Excel Macros
- Visual Studio Tools
- Artificial Intelligence Fundamentals
- Working with teams abroad

LANGUAGES

- English - C2 PROFICIENT
- Spanish - Native
- Portuguese - Basic A2

PROFESSIONAL PROFILE

Business Analyst, Project Manager, Software Developer and Certified SCRUM Professional. Google Cloud knowledge and certification. Wide experience using Project Management tools like Mural, Microsoft Visio, Microsoft Protect, Trello, Kanban boards, process mapping, flow diagrams, and other processes and team management tools. Software tracking tools management, agile methodologies experience and certification; Spring MVC Framework, and some others. Experience developing web pages, Java EE, Golang, HTML5/CSS, REST API, Power Apps, etc. Basic Knowledge in BI and Artificial Intelligence AI. Advance knowledge in Microsoft Office and development and automation in Excel, including Macros. Knowledge in data bases, Software tests (JUnit, Mockito), Swagger Toolset, and other tracking and development tools.

WORK EXPERIENCE

Scrum Master

PBS | March 2024 - Now

Scrum Master - Banco Central de Reserva de El Salvador (BCR).

- Coordinator for governmental projects.
- Scum methodology and tools implementation in each IT team.
- Confidential information management.
- Product owner for mobile and web apps.
- Requirements documentation and project delimitation.
- MVP definition and team management.
- Time management and sprint goals for each team.
- Demos for stakeholders, and final project documentation.
- New tools to automatize reports creation, meetings notes, and daily checks.
- New Data Warehouse implementation for current project, with scalability to new projects or features.
- New onboarding system to guarantee security in apps
- Payment system implementation, coordinating with external provider for tests and deployment.
- Weekly reports for follow-ups and blockers.
- Current system definition, and improvement suggests to remove redundant steps in processes.
- Continuous learning and certification program.

Senior Business Analyst II

EY | April 2021 - October 2023

- Active EY WIT (Women in Technology) participation.
- Business Documentation Initiative.

TOOLS

- Microsoft Project
- Microsoft Office
- Power Apps
- Trello
- Mural
- Jira
- Microsoft Visio
- Microsoft Teams Tools
- GIT
- Putty
- Veracode
- Jenkins
- SonarQube
- Eclipse IDE
- Postman
- DBeaver
- Oracle SQL Developer
- Docker Vault
- Sharepoint
- SOAP UI
- Canva
- Silhouette Studio

PROGRAMMING LANGUAGES

- Java
- JavaScript
- JQuery
- HTML5/CSS
- Visual Basic
- .NET
- PL/SQL
- C

SKILLS

- Team working
- Willing to learn
- Autodidact
- Responsible
- Good at math
- Curious
- Creative
- Good social relationships
- Respectful
- Eloquent
- Persistent
- Good attitude
- Good grammar
- Interested in learn new languages
- Helper
- With initiative

IT Project Manager - Emerson Electric Co.

Planning, coordination and documentation of IT processes and data migrations for current and future projects. Lead and coordinate projects on different time zones and improve the communication by reducing answer time. Creation and maintenance of Projects' Macro Plan for the current and future years. Creation of Kanban cards, Project Cards, Project boards, and newsletters for completed and current phases of different projects. Improvement of Projects' Plan documentation by creating a neater template. Support and maintenance for new and current project's applications.

Scrum Master / Business Analyst - EYUS

Financial tools AB&C and E2E improvement. Business process discovery was conducted mapping the "As-is" and "To-be" processes for the new features to be scoped out. All Flows were created and evaluated to find improvements for missing steps and overprocess.

Scrum Master / Business Analyst - P&G

Compensating Control Owner overseeing and redefining the current process to control and access to providers for P&G platforms and systems. New tools implementation and response time improvement for new requests.

Software Designer and Developer

Loyalty Co. | August 2017 - January 2021

- Planning, design and development of a web portal for management of promotions and configurations, to be used by LifeMiles commercial partners.
- Software unit tests and API documentation with Swagger
- Accounting and financial reports creation.
- Develop different products for lifemiles.com web page.
- Projects and developments documentation.
- Active participation in Scrum processes, sometimes with Product Owner assignments.
- Services integration from providers abroad.
- In charge of service desk for bugs and deployments support.
- Access requests for infrastructure and services endpoints.
- Databases creation and maintenance.
- Requirements acquisition from product owners.
- UAT Tests and bug fixes for products deployment.
- Recent tools and languages research for innovation.

Administrative Management Unit Member and Leader

OneLink Getcom | December 2016 - August 2017

- In charge of managing the financial-legal processes for LifeMiles employees, for extraordinary payroll events and licenses.
- Designer and developer from Excel's apps to optimize the generation and management of employees' papers.
- Automation system creation for labor wages and work flows from employees.
- Employees applications and software access management.
- Innovation ideas for payroll process improvement.

CONFERENCES GIVEN

- “Técnicas y Metodologías para Recopilación de Información en el Proceso de Diseño de Software” / “Techniques and Methodologies for data recolection in software design process”
 - Universidad de El Salvador, Oct. 2020
- “Introducción a la Codificación, Herramientas y Buenas Prácticas en el Desempeño de un Programador” / “Introduction to coding, tools and best practices for programmer's performance”
 - Universidad de El Salvador, Jun. 2020

OUTSTANDING PARTICIPATIONS

- 📖 Programming Competition “Gran Premio México y Centroamérica 2016”
 - Representing my university, 2016
- 📖 “Jóvenes Talentos de Matemática y Química” / “Talented Youth in Math and Chemistry” program
 - Universidad de El Salvador, 2008

ACADEMIC HISTORY

Postgraduate in Finances

Universidad Centroamericana “José Simeón Cañas” | 2019 - 2020

Subjects projects:

- Cash flows and financial statements for big companies.
- Actives and Debts management.
- Taxes, merchandises, debts and acquisition processes.

Degree in Computer Science

Universidad Centroamericana “José Simeón Cañas” | 2012 - 2017

Social Work:

- First Lego Robotic Lab creation
- Assistant teaching Math I and Math III

Graduation thesis:

- Mobile app for a government entity, that help voters find their place to vote, recommendations and related laws.

CERTIFICATIONS / COURSES

Google Cloud Digital Leader Certification

Google Cloud Skills Boost for Partners | August 2024

Digital Innovation (UX): User Experience Improvement in Digital Media

Escuela de Comunicación Mónica Herrera | March 2023

Scrum Foundation Professional SFPC

CertiProf | January 2021

Project Management PMI

Universidad Don Bosco | April 2018

Agile Development Methodology based on SCRUM

Universidad Don Bosco | December 2017

Lean Six Sigma White Belt Certification

Six Sigma Global Institute | June 2017

WORK REFERENCES

Adriana María Castellanos Méndez

UI/UX Annalyst | Banco Cuscatlán

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PERSONAL REFERENCES

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