

Brian Bethea

North Las Vegas, NV 89084

brianbethea20@gmail.com

+1 8506045459

Skilled and experienced Customer Agent Specialist with 8+ years of experience in the field of Customer Service.

Proven ability to lead and manage projects from start to finish. Excellent problem-solving and analytical skills.

Strong communication and interpersonal skills.

Committed to delivering high-quality work on time and within budget.

Looking for a challenging and rewarding position in a fast-paced environment.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Customer Service Representative

BroadPath - North Las Vegas, NV

June 2022 to May 2023

Call Center Representative

Ninety Nine Restaurant & Pub - Boston, MA

October 2021 to June 2022

Customer Service

Walmart - Boston, MA

January 2018 to October 2020

Education

National Diploma in International Relations

Emerson College - Boston, MA

September 2014 to February 2016

Senior Secondary

East Boston High School - Boston, MA

January 2007 to September 2013

High school diploma or GED

High school diploma or GED

Skills

- Microsoft Office
- Software development
- Hardware repair
- Customer Relations
- Customer service
- Typing
- Communication skills
- Customer support
- Typing
- Customer service
- VPN
- LAN
- Customer service
- 4G/LTE
- Typing
- Windows
- Customer service
- Typing
- Customer service
- Analysis skills
- Customer service
- Customer support
- Telemarketing
- Customer service
- Typing
- Live chat
- Analytics
- Mac OS
- Windows
- Technical support
- Typing
- Active Directory
- Microsoft Access (5 years)

Languages

- English - Expert

Certifications and Licenses

Class 3 driving licence